

We are looking forward to welcoming customers through the door! To ensure the safety of all of our guests and staff we have put some new measures in place.

Please help us to keep you all safe by respecting these rules, letting us focus on delivering fantastic service and delicious food in stunning surroundings.

In addition to the procedures we have put in place below, please ensure you are familiar with and adhere to the government guidelines:

- Indoor gatherings are limited to members of any two households (or support bubbles)
- Outdoor gatherings are limited to members of any two households (or support bubbles) **OR** a maximum group of six from any number of households.

With this in mind, our maximum table size for the time being will be 6 guests, both inside and outside.

Safe Socialising in our bar and restaurant:

- Bookings inside will now be essential. If possible, please book a table online, we can take bookings over the phone, but it may take a little longer than normal to get through.
- We understand that sometimes you want to visit us last minute, but please still book online or give us a call before arriving to ensure we have space for you. We cannot guarantee that we will be able to accommodate you, and calling first will allow us to make the restaurant as COVID-secure as possible.
- Please ensure you arrive on time for your table booking. Please do not arrive early as we are restricting the amount of people arriving at the restaurant at once. If you arrive early, we will not have space for you and cannot offer a drink in the bar ahead of a restaurant booking. We really don't want to have to ask people to wait in their car, so help us out by following this procedure.
- To enable as many customers to enjoy their experience with us as possible, your table will be subject to a return time. Please plan your onward journey around this.
- We have put sanitiser points in at every entry/exit and throughout the restaurant. Please ensure you use these points throughout your visit with us.
- We have changed the way our teams and customers need to move around the building, we will provide you with clear signage and ask that you respect this so we can all maintain our distance.
- The space between each of our tables has been increased, and we have installed Perspex screens in some places to help further mitigate any risk.
- We will not be taking any customers coats or bags for the time being, please keep these with you at all times.

Safe socialising in our Bar

- There will be no standing space available in our bar, all customers must have a seat and only table serviced will be offered- no orders are to be placed at the bar. With this in mind, we are asking you to book a table for drinks in the bar. We will allocate the table to you for a maximum of 2 hours. To book your bar table please visit our website where you will see a section to book in the bar. There are a limited number of bar tables, and restaurant tables will be allocated for dining only. The table will be booked once you receive a confirmation e-mail.

Safe socialising in our garden and terrace:

- As outside drinking and dining is weather dependent, we won't be able to take bookings for tables outside. These will continue to operate on a first come, first serve basis.
- We will be operating a limited capacity to maintain social distancing, please do be aware that if the garden is full you may have to queue to get in. We have put a fence up around the perimeter of the garden so we are able to do this.
- At peak times, we may have to limit the amount of time you spend in the garden or number of drinks consumed. This will help to ensure as many people throughout the day can enjoy the outside space.
- If the weather changes, please be aware that we are unlikely to accommodate guests inside. Please check the forecast and prepare appropriately.

We are lucky to have such fantastic outside space at The Cliff House, to help more customers enjoy our space we have implemented the following:

- Our BBQ will run every night, with an extended menu to enjoy. This reducing the need for customers and staff to be inside the building.
- We have hired luxury outside toilets, we recognise that our toilets inside are a pinch point inside and have acted accordingly.

We have made every effort to make our business covid secure, whilst keeping The Cliff House 'vibe'. Please help us keep smiling by following our new procedures, and be aware that these may be subject to change in line with the government guidance.